



HOSPITALITY INDUSTRY PREPARATION IN RESPONSE TO COVID-19

The spread of COVID-19 in Canadian provinces is currently categorized as **low risk** to Canadians by the Public Health Agency of Canada (PHAC). It does however remain an emergency of international concern as the spread continues to evolve. There is a potential for impact to Canadian businesses as a result of COVID-19. As a service industry who hosts a number of people each day including potential travelers or those who visited other infected countries, it is important for businesses to take precautions on how to ensure proper steps are taken, including educating their staff about the symptoms, transmission and precautions to avoid spread. In order to provide our members with guidance on how best to address guests, the SHHA is actively engaged with the Hotel Association of Canada (HAC) and our provincial colleagues.

Symptoms of COVID-19

- Common signs include respiratory symptoms: fever, cough, shortness of breath, and breathing difficulties. In more severe cases, infection can cause pneumonia, severe acute respiratory syndrome, kidney failure and even death. Older people or those with chronic illnesses may be at higher risk for a more severe form of the disease.

Addressing Your Guests:

- If there is a confirmed case of COVID-19 or you believe there is a person under investigation staying at your hotel, your local public health unit should be contacted. Your local public health unit will provide guidance on cleaning, disinfecting and managing the spread of the virus. There are 13 Public Health Offices in Saskatchewan. To find your local public health unit, visit <https://www.saskatchewan.ca/residents/health/public-health/public-health-offices>
- If an individual (guest or employee) believes they are infected, they are recommended to contact a health care provider or call Saskatchewan HealthLine (811). **HealthLine** is a free, confidential service you can call to get health advice or information.

Resources:

- The **Government of Saskatchewan's** website provides information on the current situation. Visit their website at <https://www.saskatchewan.ca/government/health-care-administration-and-provider-resources/treatment-procedures-and-guidelines/emerging-public-health-issues/2019-novel-coronavirus>